

## Usability Study Analysis for Version 2.0

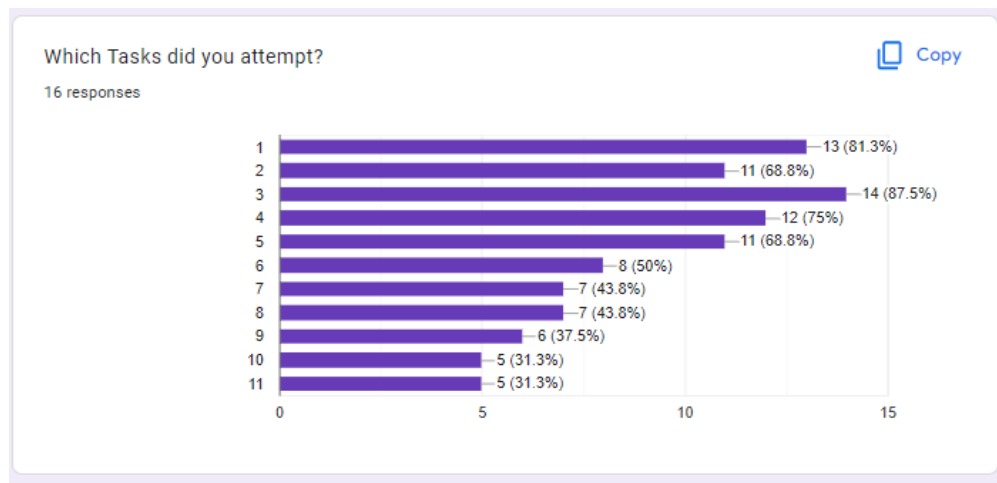
### Apex 2.0 - Improvements/ Goals

From the results that I received below, these are the key features, I want to expand on and improve:

- Profile page
- Create Profile Page
- Fix broken links in Healthy Tip Page
- Add more usability for the Edit prescriptions/ Allergies

### Survey II results

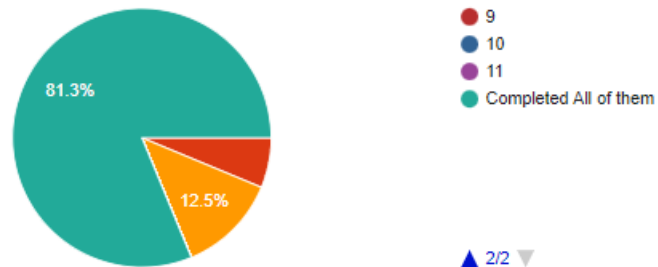
This prototype I had made a google survey with easy to use links to test the task list and the overall design of the website. Below are the results of the survey:



Red = 1 & Orange = 2

Out of the tasks attempted, which task(s) did you NOT complete?

16 responses



What challenges did you face while completing the tasks?

16 responses

Task #3 and #11 were a little confusing because on #3 when clicking save it went to reminders page and #11 had the same outcome.

P; Couldn't edit reminders or do anything on website without hitting save after adding deleted reminder back to schedule; have to shift "Status" clickability when trying to change status of reminder; when try to change status of reminder it prompts to new reminder and then doesn't go back to "Home" page it goes to "Reminder Setup" page; broken link for "Documents"; can't access "Healthy Tips" from "Home" page

Some broken links and confusion with Task 3

I didn't get any challenges while completing these tasks

No

No interaction? Is this because of XD?

Allergies didn't save

### How can we improve our application?

16 responses

- Make the profile set up more user friendly
- A confirmation message can be displayed for task #3 and #11 to show the items saved.
- Fix broken links (see above); update "Status" of reminder on "Home" page & "Reminder" page
- Improve Profile page. No interaction?
- More views for the home page?
- Little confusion on some pages but overall it was good!
- Make the window box more define bc it's hard to focus on ithe window when the background is not blurred out
- Animations
- Make the profile page simpler

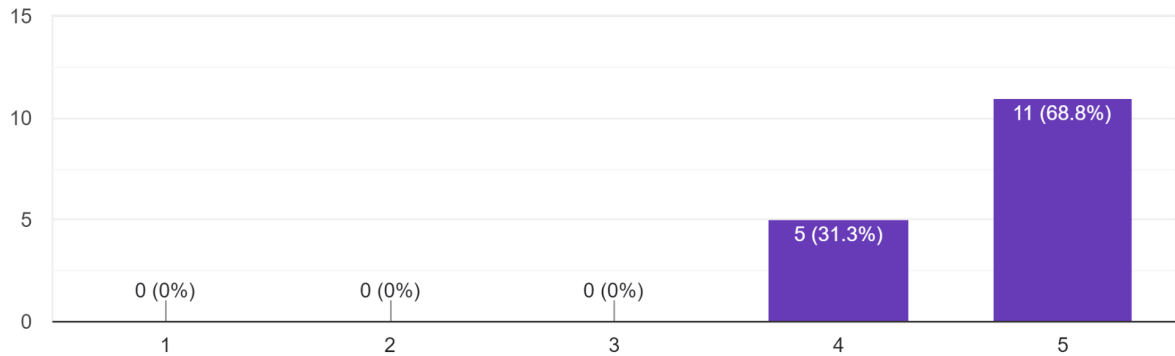
### What did you like about EZ Lert?

16 responses

- The flow of the website! Great work!
- I really liked how simple and easy to use the application was, especially the calendar that displayed the reminders!
- User friendly
- The overall design of it!
- I like the home page and how easy it was to make reminders
- Simple to use
- Easy to use!
- I'm not good with computers but it was easy to use!
- Everything was pretty easy to use and was able to find everything

Overall, how satisfied are you with EZ Lert

16 responses



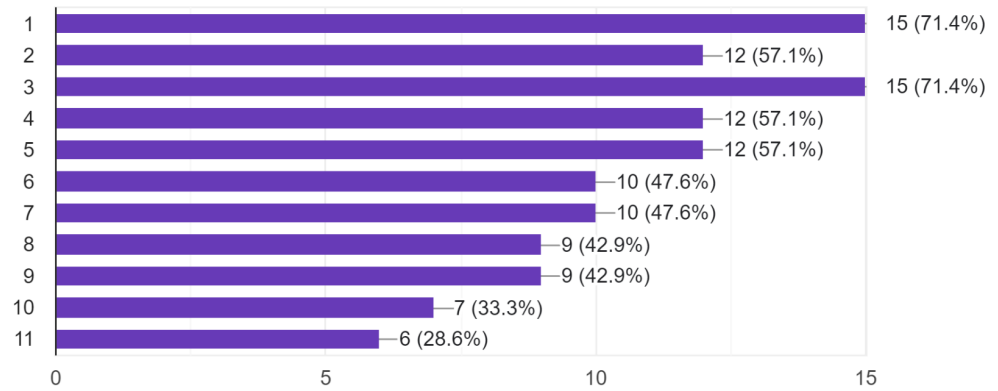
## Measurement of Success by Prototype III - Apex 3.0

### Survey from Prototype III

I sent out the same survey questions and received more replies. Survey II had 16 responses and survey III had 21. I received 100% of all tasks completed. The major feedback that I received was making it fully function. Adobe XD is not supposed to be a fully functioning website. This is to model how EZ Lert would look like and the flow and appearance.

### Which Tasks did you attempt?

21 responses



### What challenges did you face while completing the tasks?

21 responses

nothing. A lot better!

Much better than 2.0

I didn't see anything that stood out

I didn't have any issues

### How can we improve our application?

21 responses

It's way smoother!

Make it operational

Make it into a fully functioning website

When will it be working?

### What did you like about EZ Lert?

21 responses

Wow, Chance! Such a wonderful improvement! Great work!

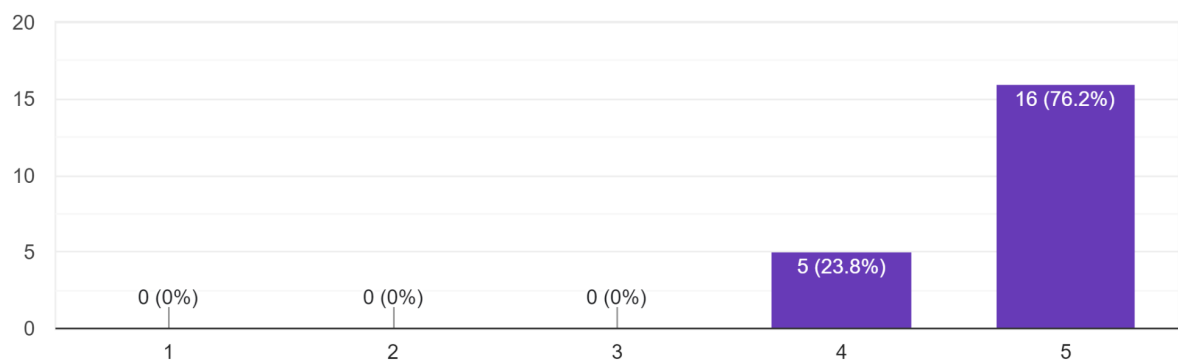
I like the way EZ Lert looks now!

Shoot! I'll use this when Its working hahaha!!

I enjoyed the flow of it all!

### Overall, how satisfied are you with EZ Lert

21 responses



## **EZ Lert's Ratings**

**9.5 < Rating or 95% and Above**    **Complete**

**9.4> Rating or 94% and Below**    **Not Complete**

Just like the second survey, our key concepts are below. I measured my success with these core concepts completed or not. Following this core concept evaluation, a rating for my main client Jean Paul will be shown. His ratings were based on three categories.

95% of our clients must be able to Log in/Sign up. (21/21)                      Status: **COMPLETE**

95% of our clients must be able to add upcoming appointments. (21/21)    Status: **COMPLETE**

95% of our clients must be able to view upcoming appointments. (21/21)    Status: **COMPLETE**

95% of our clients must be able to delete upcoming appointments. (21/21)    Status: **COMPLETE**

## Jean Paul's Rating

### Prototype I - Apex 1.0

Appearance Rating: **7.4/ 10** Status: **NOT COMPLETE**

Flow Rating: **7.1/ 10** Status: **NOT COMPLETE**

Functionality Rating: **7.3/ 10** Status: **NOT COMPLETE**

### Prototype II - Apex 2.0

Appearance Rating: **8.3/ 10** Status: **NOT COMPLETE**

Flow Rating: **8.0/ 10** Status: **NOT COMPLETE**

Functionality Rating: **8.5/ 10** Status: **NOT COMPLETE**

### Prototype III - Apex 3.0

Appearance Rating: **9.6/ 10** Status: **COMPLETE**

Flow Rating: **9.7/ 10** Status: **COMPLETE**

Functionality Rating: **9.5/ 10** Status: **COMPLETE**